



EMPLOYEE NEWSLETTER

September 2021

EMPLOYEE PORTAL

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COUNCIL HIGHLIGHTS SEPTEMBER 13, 2021

- Approval of Name for Holcomb Woods Athletic Complex
- Approval of HOA Amenity Centers in solid waste contract
- Approval of Adoption of Revisions to Storm Water Ordinance
- Approval of ADA Facilities Transition Plan
- Approval of Fall 2021 Powell Bill Pavement Resurfacing Contract
- Approval of Appointment of Muhammed Adlibi to Parks & Rec Board
- Approval to hold Events as scheduled at Town Facilities
- Approval of Budget Ordinance Amendment Youth Council
- Denial of Beer Sales at "Bags in the Burg" event in Harrisburg Park

COVID-19 VACCINATION SURVEY

In an effort to increase employee confidence in the COVID-19 vaccination and to determine points of hesitancy regarding the vaccination, Management is asking for your participation in this survey: <https://www.surveymonkey.com/r/56B8975>.

UPCOMING EVENT - LUNCH & LEARN

Date: October 5, 2021 **Time:** Noon - 12:45 p.m. **Wellness Points:** 100

Location: Virtual (<https://us02web.zoom.us/j/8060255806?pwd=dUhVTVJDOVdNbGdJMGplandZYTdQT09>)

Lunch will be provided to employees who pre-register.

More information to follow.

UPCOMING EVENT - BREAST CANCER AWARENESS WALK

Date: October 22, 2021 **Time:** 7 - 9 a.m.

Wellness Points: 100 **Location:** Harrisburg Park

Wear your favorite pink accessory or clothing item and join us as we take the walk of health in honor of Breast Cancer Awareness Month. Prizes will be given to fastest male/female walker and best dressed in pink!

More information to follow.

DEPARTMENT CORNER - CUSTOMER SERVICE

Do you ever wonder what a Customer Service Representative really does? Much of our time is consumed setting up or disconnecting accounts for water/sewer service for residents moving in or out of our wonderful town. For every application we receive, there is a disconnection request that applies to that same address. Sound confusing, but not for us, we are seasoned! If a resident moves within Harrisburg or just down the street, it can have its challenges. And of course, we only process the applications and disconnection in Tyler and Iworqs; we do not physically go out to the address to perform the reads, connections and disconnections. We rely on our awesome partners in the Public Works Department to help us complete the process. Year to date, the Customer Service Department has processed more than 1,433 applications and cancellations.

EMPLOYEE SHOUTOUTS

The following employees were recognized by residents and/or business owners for their dedication to the Town! Thank you and congratulations to Luke Parker, Jason Patrick, Hayley Lyerly, Chris McIntyre and Carly Bedgood! Keep up the good work!

LUKE PARKER (PUBLIC WORKS)

"This is not a request for pickup or schedule but a note to say thank you. I had off today to do some yard work and knowing Wednesday is the day for pickup for brush, tree limbs, etc., I got to work early and the truck arrived early. The gentleman who was running the truck picked my debris up and saw that I was not done. I spoke to him and he said he would make another round later today for my pickup. So I want to say thank you for this fella who went out of his way to show customer service for our town. It was a proud moment that my family and I felt for living in Harrisburg. So thank you. Please pass this along to his management and to him for his extra effort today. Thank you!" -Lonnie

JASON PATRICK (ENGINEERING)

"It is a pleasure to work with Jason. He is a great asset to Harrisburg. He wants it done right which is the same goal we have. He knows what he is doing and that is refreshing in my business." -Rick

HAYLEY LYERLY (CUSTOMER SERVICE), CHRIS MCINTYRE (ENGINEERING), CARLY BEDGOOD (PLANNING)

"Hayley, Chris and Carly were so easy and helpful to work with. It's nice to know folks want to help and answer questions and go above and beyond. It truly means a lot. Please let the folks up the ladder know. This is why we love Harrisburg. The Town is great to work with and you all take a lot of pride in your work. Thanks for all you do." -Dustin

SUICIDE PREVENTION AWARENESS MONTH

September is Suicide Prevention Awareness Month. Suicidal thoughts, much like mental health conditions, can affect anyone regardless of age, gender or background. In fact, suicide is often the result of an untreated mental health condition. Suicidal thoughts, although common, should not be considered normal and often indicate more serious issues.

While suicide prevention is important to address year-round, Suicide Prevention Awareness Month provides a dedicated time to come together with collective passion and strength around a difficult topic. The truth is, we can all benefit from honest conversations about mental health conditions and suicide, because just one conversation can change a life.

A number of Town employees received their Mental Health First Aid Certification from Atrium Health in December 2020, and those certificates last three years. Through the Mental Health First Aid course, employees learned signs and symptoms of Mental Illness and ways to get help. A Mental Illness is a mental health condition that changes thinking, mood or behavior.

Signs & Symptoms:

- Feeling extremely sad or worried
- Sleeping or eating too much or too little
- Increase or misusing prescription drugs, recreational drugs or alcohol
- Difficulty thinking or concentration
- Unexplained aches and pains
- Severe mood swings
- Thoughts of suicide
- Writing or talking about death

Ways to get Help:

- Contact your EAP
- Talk to your doctor about your mental health
- Contact the National Suicide Hotline (1-800-273-8255)
- Surround yourself with people who support you
- Make time to enjoy your hobbies
- Eat healthy foods
- Exercise regularly
- Treat yourself with kindness and respect

