



Notice: Important Information Regarding 2021-2022 Water and Sewer Rates

July 29, 2021

Dear Harrisburg Utility Customer,

When you receive your August water bill on or around August 20, you will notice water and sewer fee increases reflected in your statement. I am writing to you in advance to describe how these fees will be used to address much-needed operations and infrastructure improvements to our community's water and sewer systems.

In order to keep pace with rising costs of water purchased and sewer treated by the Town along with all other operational and capital costs, water and sewer rates will increase 5% for all customers and all tiers. The flat sewer rate for customers outside Town limits will also increase by 5% from \$57.18 to \$60.03. The most recent rate increase for Harrisburg water and sewer customers occurred on August 1, 2019. In that time, the municipalities selling water to Harrisburg have increased their rates by approximately 4% per year. The charges to the Town to treat wastewater from the Water & Sewer Authority of Cabarrus County (WSACC) have also risen approximately 2.4% per year over the past two years. In addition to these significant items, other related costs of operating the utility continue to increase annually with inflation. Water and sewer fees from our customers also help to fund upgrades and replacements of aging infrastructure for customers living both inside and outside Town limits.

For example, a residential customer living within Town limits and billed for 5,000 gallons of use would see an increase in their total monthly bill (including Storm Water fee) from \$70.04 to \$73.21. A residential customer living outside Town limits and billed for 5,000 gallons of use would see an increase in their monthly bill from \$100.33 to \$105.01.

If you have additional questions not answered by this mailing, please contact Customer Service in person or by phone Monday-Friday from 8 a.m. to 5 p.m. at Town Hall, 4100 Main St., Ste. 101 or 704-455-5614. You can also email customerservice@harrisburgnc.org.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Lee Connor, Jr.", written in a cursive style.

J. Lee Connor, Jr., CPA, CGMA, MBA
Interim Town Manager